Room Inspections in a Mobile Age

Learn to make your housekeeping tasks more efficient

White Paper

Background

Paper-based housekeeping room inspection process has been around for ages. It has worked well for the most part. However, in this highly mobile and digital age, to stay ahead of the competition, you should consider software based mobile apps that can make your housekeeping staff highly efficient and enhance overall housekeeping departmental efficiency.

For quality conscience organization, the following adage, by Peter Drucker, never goes out of style: *If you can't Measure it, you can't improve it!*
In order to continually improve the quality of your hotel's housekeeping operations, the first step is to convert your paper-based housekeeping data into a digitized format and reap the benefits.
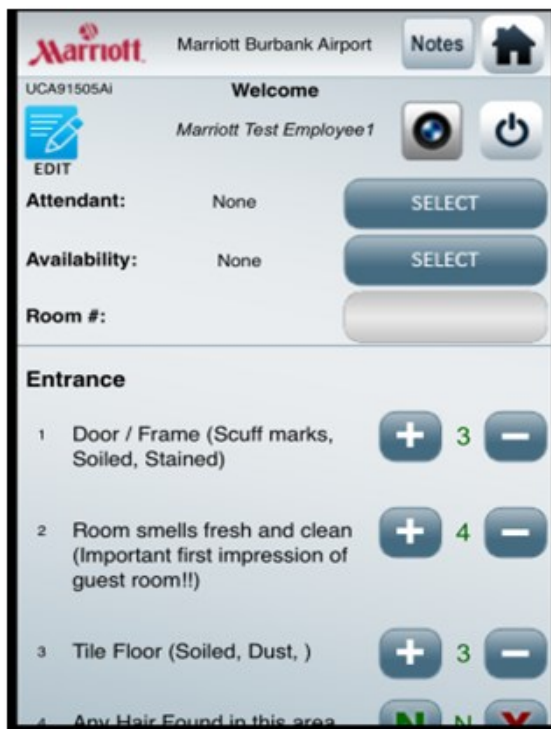
Transforming your Housekeeping Tasks with vInspect™

VSi's vInspect is a mobile app that transforms the room inspection task from a paper chase endeavor into a mobile device app that records all inspection data, calculates inspection scores based on properties' criteria, stores photos and relevant notes and transfer information to the server for generating management reports for further actions.

Product Features

Ability to Track and Generate Management Reports

- Track activity of each attendant, generate historical report card
- Customized management reports
- Generate management reports on-demand
- Send reports to key management staff automatically and on schedule via email

Accountability

- Auto time-stamp of each inspection (avoid back-filling of forms)
- Documented proof of any staff disciplinary action
- Complete back-up data in case of any labor dispute

Performance Measurement

- Know the major recurring problems
- Know the best and worst performers
- Historical performance against each individual's goals
- Compare one group/region with another group/region

Smart Housekeeping Management & Control

- Shows the rooms that have not been inspected (for over 30/60/90 days)
- Automatically guide the inspectors to rooms that have not been inspected
- Housekeeping staff that has not been inspected
- Avoid repetitive inspection of (high credit) rooms
- Enforce inspection fairness

Instant Communication with Staff

- Interdepartmental messages regarding maintenance
- Instant updates to all relevant departments & staff

Intuitive software

- No staff training is required
- Easy installation. No IT support required

Better Performance	Better trained staff performs better
Less Rework	Reduce amount of rooms reworks
Reduce Costs	Reduce overall department costs
Less Complains	Reduce number of guest complains. Improve guest satisfaction
Improve Bottom Line	Improve hotels' bottom line

Management Reports (Standard)

Management report play an extremely important role in helping hospitality managers run their housekeeping operation more efficiently on daily basis.
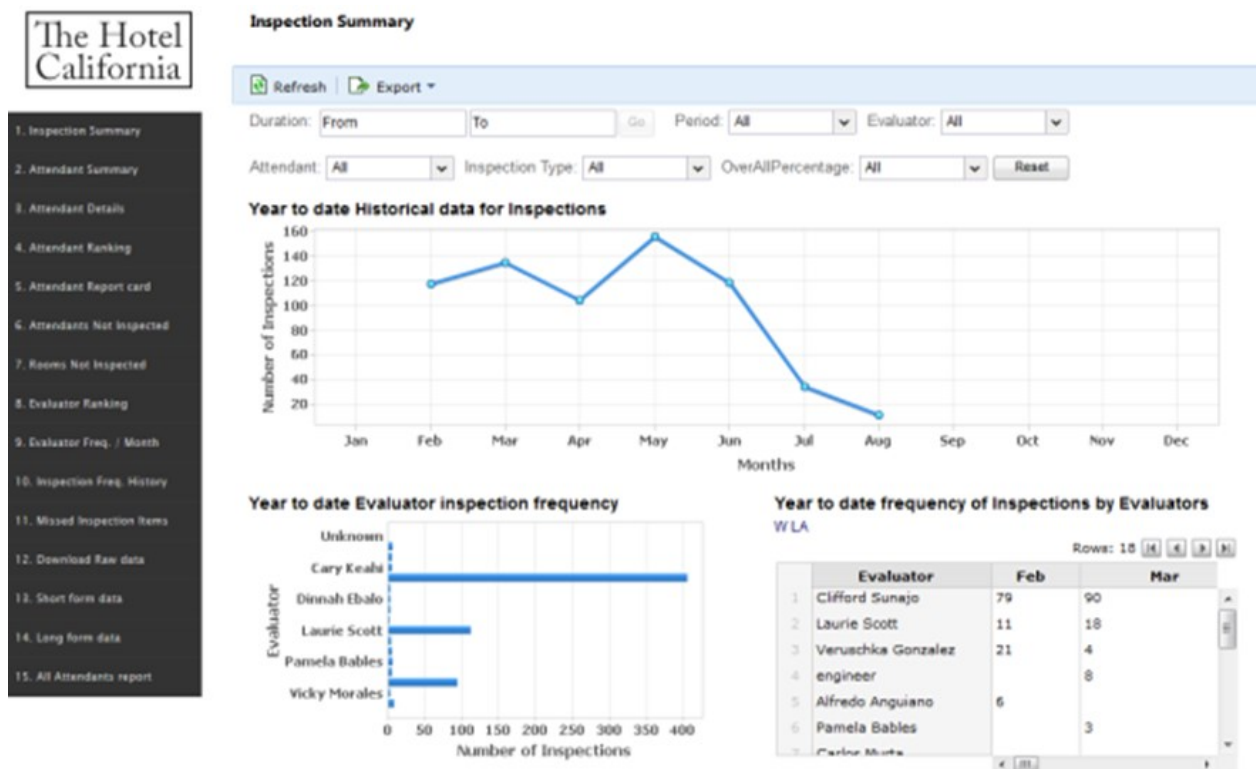
VSi provides two kind of reports to help hospitality managers run their housekeeping operation more efficiently on daily basis: Standard reports and custom reports.

For example standard reports include: management dashboard; attendant summary and rankings; inspection history and much more.

These also include admin reports that allow managers to add or remove attendants and schedule various reports for dissemination.

In addition, we provide reports that shows open and closed tickets for repairs and other maintenance functions.

VSi's team works closely with the hotel management to develop customized reports with a fast turn around time.

Custom Reports using Advanced Analytics

As an additional service, VSi offers advanced data analytics capabilities to its clients. Based on your historical housekeeping data, VSi can develop custom reports and dashboards for your management and executive team to help you make decisions that are critical to your business's growth and profitability.

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